



S/N 09/892,736

PATENT

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicant:	Smith	Examiner:	Chankong
Serial No.:	09/892,736	Group Art Unit:	2152
Filed:	June 28, 2001	Docket No.:	20009.0060US01
			(BS00-106)
Title:	TECHNICIAN INTRANET ACCESS VIA SYSTEMS INTERFACE TO LEGACY SYSTEMS		

CERTIFICATE UNDER 37 CFR 1.8:

I hereby certify that this correspondence is being deposited with the United States Postal Service as first class mail, with sufficient postage, in an envelope addressed to: Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313-1450 on May 27, 2004.

By

Name: Jeramie J. Keys

**AMENDMENT AND RESPONSE**

Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

Dear Sir:

This communication is responsive to the Final Office Action mailed on Sept. 30, 2004, and is being filed in conjunction with a request for continued examination.

Amendments to the claims begin on page 2. Remarks begin on page 8.